

AV Timing Ltd (AV Timing): Terms of Engagement with a customer:

AV Timing offer their services as laid out on the online order form, or via acceptance of a quote.

At this point AV Timing will book services of the customer, upon which cancellation fee (1) becomes active.

AV Timing will confirm that the booking has been received and you are booked.

AV Timing may ask for a deposit.

AV Timing provide Registration Services for the customer. We charge an admin fee to the customer, which is deducted at payout.

If the customer wishes to absorb the admin fee, AV Timing will add this to the customers invoice.

AV Timing will provide the services requested at the time of booking.

Equipment is loaned to the customer at the customer risk, unless otherwise advised.

Complaints from the customer, should follow the complaints process. No refund is provided for missed chip reads/queries.

AV Timing Ltd accept no responsibility for damage, loss or theft as a result of us working at the customers venue.

AV Timing can provide the required certification for products and services upon request.

Payment:

Invoices are due 14 days after payment.

After this AV Timing will send a reminder.

If no payment is received within 14 days of the reminder, we will send a final reminder.

After this, court proceedings are at AV Timings discretion.

Cancellation:

(1) Upon booking, a cancellation fee of £150 per contest becomes payable, plus any supplies at 100%.

(2) Contests within 100 days of the booking will be subject to (1) or 50% charge, whichever is greater, of:

a. First – The fee charged at the equivalent previous events invoice minimum (1).

b. Second – The total fee quoted/ordered, minimum (1).

plus any supplies at 100%.

3) Within 60 days of a contest, 100% charge will be applied:

a. First – The fee charged at the equivalent previous event.

b. Second – The total fee quoted/ordered.

plus any supplies at 100%.

Acceptance of the quote by both parties, ensures engagement of the above terms.

Any questions relating to the Terms, should be directed to info@avtiming.com

